



Don't Lose Your Connection

WHAT YOU NEED TO KNOW

Recertify Your Continued Eligibility for Lifeline

Lifeline is a government benefit program that provides discounted phone service to eligible low-income consumers. Lifeline is available only to eligible consumers.

Only ONE Lifeline benefit is permitted per household. Federal rules prohibit consumers from receiving more than one Lifeline service. If a consumer or his or her household currently has more than one Lifeline discounted service, they must select a single provider immediately or be subject to penalties.

Only low-income consumers with proof of eligibility are qualified to enroll.

Subscribers have an obligation to recertify their eligibility every year and should respond to their Lifeline Provider's attempts to recertify eligibility.

Subscribers must verify that they remain eligible to participate in the Lifeline program once each calendar year.

Subscribers who fail to recertify their eligibility will be de-enrolled from the Lifeline Program.



For More Information

Please visit www.lifelinesupport.org. You may also call the Federal Communications Commission at:

1-888-225-5322